

TURTLE WEALTH MANAGEMENT PVT. LTD.

Office Address: 1001, Rajhans Montessa, Dumas Road, Magdalla, Surat, Gujarat395007.

Mobile: +91-7874246790

 $\textbf{Email:} \ \underline{contact@turtlewealth.in} \ \textbf{Website:} \underline{www.turtlewealth.in}$

Complaint Register for PMS (INP000006758)

A. DATA FOR THE MONTH ENDING ON November 30th, 2025: (File Uploaded on 4th December)

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	NA

^{*} Inclusive of complaints of previous months resolved in the current month

B. TREND OF MONTHLY DISPOSAL OF COMPLAINTS:

Sr.	Month	Carried forward from	Received	Resolved*	Pending#
No.		previous month			
1.	July 2025	Nil	Nil	Nil	Nil
2.	August 2025	Nil	Nil	Nil	Nil
3.	September 2025	Nil	Nil	Nil	Nil
4.	October 2025	Nil	Nil	Nil	Nil
5.	November 2025	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

^{*} Inclusive of complaints of previous months resolved in the current month.

C. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

Sr.	Year	Carried forward from	Received	Resolved**	Pending##
No.		previous year			
1.	FY 2022-23	NA	Nil	Nil	Nil
2.	FY 2023-24	NA	1	1	Nil
3.	FY 2024-25	NA	1	1	Nil
4.	FY 2025-26	NA	Nil	Nil	Nil
	Grand Total	NA	2	2	Nil

Note:

SEBI letter no. SEBI/HO/IMD/IMD-II_DOF7/P/CIR/2021/681 dated December 10, 2021 is applicable from January 1, 2022. Accordingly, information is provided from the previous month of December 31, 2021.

Inclusive of complaints pending as on the last day of the year.

NA – Not Applicable

[#] Inclusive of complaints pending as on the last day of the month.

[^] Average Resolution time is the sum total of time taken to resolve each complaint, in days, in the current month divided by total number of complaints resolved in the current month.

[#] Inclusive of complaints pending as on the last day of the month.

^{*} Inclusive of complaints of previous years resolved in the current year.