

#### TURTLE WEALTH MANAGEMENT PVT. LTD.

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# Complaint Register for PMS (INP000006758)

## A. DATA FOR THE MONTH ENDING ON April 30,2025: (File Uploaded on 02<sup>nd</sup> May 2025)

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	Grand Total	Nil	Nil	Nil	Nil	Nil	NA

#### B. TREND OF MONTHLY DISPOSAL OF COMPLAINTS:

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1.	December 2024	Nil	Nil	Nil	Nil
2.	January 2025	Nil	Nil	Nil	Nil
3.	February 2025	Nil	Nil	Nil	Nil
4.	March 2025	Nil	Nil	Nil	Nil
5.	April 2025	Nil	Nil	Nil	Nil
	Grand Total	Nil	Nil	Nil	Nil

### C. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

Sr.	Year	Carried forward from	Received	Resolved**	Pending##
No.		previous year			
1.	FY 2022-23	NA	Nil	Nil	Nil
2.	FY 2023-24	NA	1	1	Nil
3.	FY2024-25	NA	1	1	Nil
4.	FY2025-26	NA	Nil	Nil	Nil
	Grand Total	NA	2	2	Nil

#### Note:

SEBI letter no. SEBI/HO/IMD/IMD-II\_DOF7/P/CIR/2021/681 dated December 10, 2021 is applicable from January 1, 2022. Accordingly, information is provided from the previous month of December 31, 2021.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

\* Inclusive of complaints of previous years resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.

NA – Not Applicable