

## Complaint Register for PMS (INP000006758)

### A. DATA FOR THE MONTH ENDING ON February 28<sup>th</sup>, 2025: (File Uploaded on 4<sup>th</sup> March)

| Sr. No. | Received from           | Pending at the end of last month | Received   | Resolved*  | Total Pending# | Pending complaints > 3months | Average Resolution time^ (in days) |
|---------|-------------------------|----------------------------------|------------|------------|----------------|------------------------------|------------------------------------|
| 1.      | Directly from Investors | Nil                              | Nil        | Nil        | Nil            | Nil                          | NA                                 |
| 2.      | SEBI (SCORES)           | Nil                              | Nil        | Nil        | Nil            | Nil                          | NA                                 |
| 3.      | Other Sources (if any)  | Nil                              | Nil        | Nil        | Nil            | Nil                          | NA                                 |
|         | <b>Grand Total</b>      | <b>Nil</b>                       | <b>Nil</b> | <b>Nil</b> | <b>Nil</b>     | <b>Nil</b>                   | <b>NA</b>                          |

### B. TREND OF MONTHLY DISPOSAL OF COMPLAINTS:

| Sr. No. | Month              | Carried forward from previous month | Received   | Resolved*  | Pending#   |
|---------|--------------------|-------------------------------------|------------|------------|------------|
| 1.      | October 2024       | Nil                                 | Nil        | Nil        | Nil        |
| 2.      | November 2024      | Nil                                 | Nil        | Nil        | Nil        |
| 3.      | December 2024      | Nil                                 | Nil        | Nil        | Nil        |
| 4.      | January 2025       | Nil                                 | Nil        | Nil        | Nil        |
| 5.      | February 2025      | Nil                                 | Nil        | Nil        | Nil        |
|         | <b>Grand Total</b> | <b>Nil</b>                          | <b>Nil</b> | <b>Nil</b> | <b>Nil</b> |

### C. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:

| Sr. No. | Year               | Carried forward from previous year | Received | Resolved** | Pending##  |
|---------|--------------------|------------------------------------|----------|------------|------------|
| 1.      | FY 2021-22         | NA                                 | Nil      | Nil        | Nil        |
| 2.      | FY 2022-23         | NA                                 | Nil      | Nil        | Nil        |
| 3.      | FY2023-24          | NA                                 | 1        | 1          | Nil        |
| 4.      | FY2024-25          | NA                                 | 1        | 1          | Nil        |
|         | <b>Grand Total</b> | <b>NA</b>                          | <b>2</b> | <b>2</b>   | <b>Nil</b> |

**Note:**

SEBI letter no. SEBI/HO/IMD/IMD-II\_DOF7/P/CIR/2021/681 dated December 10, 2021 is applicable from January 1, 2022. Accordingly, information is provided from the previous month of December 31, 2021.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

\* Inclusive of complaints of previous years resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.

NA – Not Applicable