



**TURTLE WEALTH MANAGEMENT PVT. LTD.**

Office Address: 1001, Rajhans Montessa, Dumas Rd, near Airport, Surat, Gujarat  
395007.

Mobile: +91-7874246790

Email: [contact@turtlewealth.in](mailto:contact@turtlewealth.in) Website: [www.turtlewealth.in](http://www.turtlewealth.in)

Portfolio Manager (SEBI Registration No.: INP000006758)

**A. DATA FOR THE MONTH ENDING ON December 31<sup>st</sup>, 2024: (File Uploaded on 4<sup>th</sup> January)**

Sr. No.	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1.	Directly from Investors	Nil	Nil	Nil	Nil	Nil	NA
2.	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	NA
3.	Other Sources (if any)	Nil	Nil	Nil	Nil	Nil	NA
	<b>Grand Total</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>Nil</b>	<b>NA</b>

**B. TREND OF MONTHLY DISPOSAL OF COMPLAINTS:**

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1.	August 2024	Nil	1	1	Nil
2.	September 2024	Nil	Nil	Nil	Nil
3.	October 2024	Nil	Nil	Nil	Nil
4.	November 2024	Nil	Nil	Nil	Nil
5.	December 2024	Nil	Nil	Nil	Nil
	<b>Grand Total</b>	<b>Nil</b>	<b>1</b>	<b>1</b>	<b>Nil</b>

**C. TREND OF ANNUAL DISPOSAL OF COMPLAINTS:**

Sr. No.	Year	Carried forward from previous year	Received	Resolved**	Pending##
1.	FY 2021-22	NA	Nil	Nil	Nil
2.	FY 2022-23	NA	Nil	Nil	Nil
3.	FY 2023-24	NA	1	1	Nil
4.	FY 2024-25	NA	1	1	Nil
	<b>Grand Total</b>	<b>NA</b>	<b>2</b>	<b>2</b>	<b>Nil</b>

**Note:**

SEBI letter no. SEBI/HO/IMD/IMD-II\_DOF7/P/CIR/2021/681 dated December 10, 2021 is applicable from January 1, 2022. Accordingly, information is provided from the previous month of December 31, 2021.

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

\*\* Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.

NA – Not Applicable